



Shyam Internet Services Limited
ADSL APPLICATION FORM

Personal information

Name Mr. /Mrs./Ms. _____

Installation Address _____

Mobile _____

Rainbow/other Ph. No. _____

Email _____

ADSL required on Ph. No. _____

General Instruction for ADSL connection

1. Customer shall arrange computer system with LAN card and software as necessary to access internet services on ADSL.
2. This service is exclusive for Rainbow fixed wire line customers and will not work on any other telephone connection. All existing Rainbow fixed wire line users can upgrade to ADSL Internet connection.
3. This is a value added service given by Shyam Internet Services Ltd to Shyam Telelink Ltd. fixed wire phone line customer. If customer disconnects the phone or the phone connection terminated by the company for any reason, this service will terminate automatically.
4. The customer can procure ADSL Internet connection from Shyam Internet Services Ltd. As per following plan
ADSL Connection Charges

Particulars	Amount (Rs)
ADSL installation charges (One Time, Non refundable)	2000.00*

*Plus applicable Service Tax

5. The modem installed at customer's premises is the property of Shyam Internet Services. It will be return to Shyam Internet Services in proper condition by the customer at the time of termination of service for whatever reason. Shyam Internet Services have right to forfeit the security amount in case the modem or such instrument installed at Customer's premises are not returned to the Company.
6. In case customer fails to recharge his ADSL prepaid connection within 30 days of expiry of service through prepaid card then he is liable to return the ADSL modem to the company.
7. Shyam Internet Services does not warrant that the Services will be uninterrupted or error free, nor does it makes any warranty as to the results obtained from the use of the Service. The Service is provided without warranties of any kind, either express or implied, other than those warranties implied in the agreement or to the extent permissible by law, Shyam Internet Services excludes all liability for any direct, indirect, special or consequential damages arising out of the supply or use of the Service or inability to use the Service and where such liability cannot be excluded The Provider limits its liability, at its option, to the resupply or cost of resupply of the Service.
8. Customer will be provided one login ID, unique password and Private IP address for each subscription. The customer must revalidate his subscription before expiration of validity period to continuously enjoy internet services via prepaid card. The Customer is responsible for the selection and use of security features, non-disclosure of personal login information and backup of any information. The Customer is responsible for all use of the Service accessed through the Customers password. Disclosure or loss of login information resulting in misuse of the service is the Customers responsibility and should be reported to the company as soon as possible. The company shall charge additionally for resetting login password. The company may also charge additionally for providing details of Internet uses. The company will also charge additionally for visiting of the engineer at the customer's premises.
9. This internet connection is not to be used commercially or to assign or otherwise transfer this service or Customers rights under it, delegate Customers obligations or resell the Service.
10. Sharing this service between multiple computers is not allowed. If the customer is found using more than one computer on this line then Shyam Internet Services reserves the right to disconnect the connection without any prior notice. The advance payment (deposit or advance or rental) will be forfeited by Shyam Internet Services or Shyam Telelink Ltd. under such circumstances.

Customer's signature/ Stamp (In case of Corp.) _____

Place _____

11. The Customer will not use the Service so as to interfere with or disrupt network users, services or equipment. Disruptions include but are not limited to, distribution of unsolicited advertising, propagation of computer worms and viruses, using the network to make unauthorised entry to any other machine accessible via the Service, send harassing or threatening electronic mail and forgery (or attempt forgery) of electronic mail messages and Usenet news postings.
12. Customer need to purchase Data Download Prepaid card from Shyam Internet Services authozied reseller/Dealer / Distributor. The available packages are mentioned below:

Existing Tariff Plan

Bandwidth	Category	Plan	Tariff (Rs)	Download limit	validity
Up to 512 Kbps	SOHO	ADSL Gold	999.00*	2GB	30 days
Up to 512 Kbps	SOHO	ADSL Silver	499.00*	1GB	30 days
Up to 256 Kbps	SOHO	ADSL Economy	249.00*	400MB	30 days

* Plus applicable Service Tax

Declaration / Undertaking

1. I agree to pay all applicable charges for the above service.
2. I also agree to abide by any changes that are made from time to time.
3. I hereby indemnify Shyam Internet Services Ltd. and Shyam Telelink Ltd. for any illegal use of any type on this services.
4. I understand that the services will be provided to me subject to feasibility and Shyam Internet Services reserves the right to accept or reject my application without giving any reason whatsoever.
5. That the Internet bandwidth taken by me will be used for browsing purposes only.
6. That no component of this network will be used for carrying any kind of direct or indirect voice or any other prohibited traffic/signal/information.
7. That we shall not be having any type of interconnectivity of voice and voice-cum-data networks including PBXs/PABXs/PAXs on these circuits.
8. That, in case we are found to be having such interconnectivity, we shall be liable to be punished under Indian Telegraph Act/ Rules.
9. That all the hardware in the network is TEC approved.
10. That no card/unit/equipment or software is being used for carrying any kind of voice compression/translation etc.
11. That internet bandwidth will not be utilised for any activity which are considered as illegal by the law.
12. That I have also gone through the guidelines of the ISP License issued to Shyam Internet services Limited and agrees to abide by the same and failure to comply with those guidelines will be my sole responsibility.
13. That I indemnify Shyam Internet Services limited and keep it indemnified against any loss, damage, claim, cost, charges, expenditure incurred by or made against them in respect of loss of rent/call charges due to misuse of the services or otherwise whatsoever in the matter.
14. I solemnly affirm and declare that the information given above, are true to the best of my knowledge and belief and nothing has been concealed.

Customer's name _____ Customer's signature _____

Stamp (In case of Corp)

Place _____ Date _____

FOR OFFICE USE ONLY

Tel. No. Alloted (In case of new customer): _____

Sales Executives Name : _____

Sales Executive Code : _____